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January 17, 2023

Dear Family Member and Residential Care Provider,

As we begin 2023, New Horizons looks forward to another year of being able to provide excellent programs and services. It is our privileged mission along with your treasured partnership that enables us to accomplish many great things for the Members we serve. And while working to refine what the agency has to offer individuals with disabilities, this letter comes to inform you that New Horizons is conducting a satisfaction survey with an interest in receiving your feedback.

In order to increase participation in the survey, we will be reaching out to you via text message within the next week. You will receive a text message from the five-digit 22300 number, with a link to the survey. The survey should take no more than a minute or two to complete, depending on whether you would like to provide additional comments. Your feedback is very valuable, and we encourage you to fully participate – comments and all.

Everyone who completes the survey will be automatically entered into a raffle for a chance to win a \$50 Target gift card. If you have already completed the survey, please do not take it again, as all will be included, and multiple submissions will not apply towards the gift card.

We encourage you to complete the survey as soon as you receive it via text message.

Thank you in advance for your time in participating in New Horizons survey, and for helping to make our programs and services the best that they can be!

Sincerely,

John C. Brauer, M.A.
President and CEO

Empowering Individuals with disabilities to reach their full potential since 1954